

ICT30115: CERTIFICATE III IN INFORMATION, DIGITAL MEDIA & TECHNOLOGY

Description

This qualification provides the skills and knowledge for an individual to be competent in a wide range of general information and communications technology (ICT) technical functions and to achieve a degree of self-sufficiency as an advanced ICT user.

Persons working at this level will support information technology activities in the workplace across a wide range of ICT areas, including technical support, network administration, web technologies, software applications and digital media technologies.

Pathways into the qualification

The preferred pathway for candidates enrolling in this qualification is the completion of:

- ICT20115 Certificate II in Information, Digital Media and Technology,

Pathways from the qualification

ICT40115 Certificate IV in Information Technology, or a range of other Certificate IV qualifications.

Job roles

Possible job titles relevant to this qualification include:

- help desk officer
- help desk assistant
- ICT operations support
- ICT user support
- PC support
- technical support.

Suggested Home Study Commitment 2 hours per week

Qualification Rules

Total Number of Units=17
6 Core Units plus
11 Elective Units

Course Information

Year 11/12	DDMT/EDMT	ICT30115 Certificate III in Information, Digital Media and Technology
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