

Thornlie Senior High School is continuing to provide your child with engaging, relevant and inspiring educational programs during this time of global upheaval. Staff are uploading content around lessons and programs to Connect and Zoom to minimise disruption to your child's education. We are aware that some families have connectivity issues at home which may limit their access to the internet. Optus and Telstra are currently offering 'deals' and extra data packages to their customers to assist families during this time. We have provided a brief synopsis below but more information can be found on their websites.

Optus

Optus are giving all eligible Postpaid mobile customers a one-off add-on of 20GB bonus data per service which can be activated through the [My Optus app](#) or [My Account](#) anytime during the month of April and is valid for 30 days from activation.

For eligible **Prepaid** customers, they will also offer 10GB of additional data when you recharge \$40 or more, or purchase \$40 or more value SIM during April 2020.

Postpaid Bonus 20GB Data - Available between 01/04/2020-30/04/2020 to customers on any active postpaid mobile plan signed up after 01/01/2016. This includes plans such as My Plan Plus, My Plan Flex, My Plan Plus SIM Only, My Plan Plus 12M SIM, My Promo Plus, Optus Choice and Optus One.

If you are on an older plan, you will need to change to the current postpaid mobile plans to be eligible for this bonus data offer. Go to optus.com.au for more details.

Telstra

Mobiles and mobile broadband

Register for 25GB of extra data

All personal and small business mobile and mobile broadband customers can register for an extra 25GB of data to use in Australia within 30 days if they register by 31 March 2020.

You can register via the Telstra 24x7 and My Telstra Apps until 31 March 2020 and the data will be available within 48 hours. We'll send you an SMS when it's been applied. You won't see the extra data on your bill, but it will appear in your app usage information.

Pre-paid recharges

Register for 10GB of extra data

Pre-paid mobile and mobile broadband customers with an active recharge of \$40 or more can register for an additional 10GB of data to use in Australia within 28-30 days (depending on your plan).

You can register via the Telstra 24x7 and My Telstra Apps until 31 March 2020 and the data will be applied within 48 hours. Telstra will send you an SMS once it's been added and the extra data will appear in your app usage information. Unused extra data expires after 28-30 days (depending on your plan) and will not rollover.

Internet

Until 30 April 2020, Telstra are providing unlimited data for our personal and small business customers with home broadband plans (ADSL, **nbn** and cable).

You don't need to do anything. The data will be provided automatically, at no extra charge.

Your data usage won't be counted during this time, but keep in mind you won't see the extra data on your bill. The FairPlay policy applies.